

Safaricom Out of Bundles Tariff

The following terms and conditions apply to the Safaricom Out of Bundles Tariff (“**the Tariff**”) and by using any of the Safaricom products and services that have an out of bundle tariff, you will be deemed to have read, understood and accepted the same:

1. The Tariff

The Tariff is applicable to Safaricom’s subscribers when they call (on net & off net), SMS (on net & off net) or browse out of bundle.

2. Effective dates

The Tariff is effective from **0000hrs on 1st July 2023** (“Service Date”).

3. Eligibility

The tariff is applicable to all Safaricom Prepay (Uwezo & Blaze), Hybrid and PostPay subscribers.

4. Application of the Tariff

This tariff is as follows:

Service	Without tax	With tax
Voice (peak)	Kshs. 3.50	Kshs. 4.67
Voice (Off peak)	Kshs. 1.80	Kshs. 2.40
SMS	Kshs. 0.90	Kshs. 1.20
Data (Out of bundle)	Kshs. 3.50	Kshs. 4.67

5. Privacy

Definition

“Personal Information” means personal identifiable information as prescribed in the Data Protection Act which includes but is not limited to name, address, phone number, identification number, location data.

Collection of information

We are required by law to collect certain personal information and are legally obligated to deny you the Tariff if such information is not availed.

Apart from the legal obligation mentioned above, we also need to collect your Personal Information for quality Tariff delivery. Please note that although this is voluntary, without such information we may not be able to provide quality Tariff.

Privacy

We are committed to respecting and protecting the privacy of the information we collect from you. Our privacy statement, as updated from time to time, explains how we treat your personal information, who we share your information with, and measures taken protect your privacy when you use our Tariff. This can be found on [Safaricom Data Privacy Statement](#). If unable to access the link or our website, please reach us on any of our customer care channels to receive a copy.

Minors

When registering a minor as a Safaricom subscriber, a person with parental authority shall open and maintain an account in their name for and on behalf of the minor. For purposes of these Terms and Conditions, a person with parental authority shall include the birth parents of a minor, legal guardian or other person who can demonstrate legitimate authority over the minor’s affairs.

6. Extension of Terms

- All other applicable rates for use of the Safaricom PrePay, PostPay and Data bundles Terms and Conditions remain unchanged.
- Safaricom reserves the right to amend or vary these terms and conditions or to withdraw the Tariff at any time. In any of these events, notice will be given via media advertisements (including at Safaricom’s discretion, on the Safaricom website safaricom.co.ke) and will be effective immediately or as at the date referred in such notifications.
- These terms and conditions are available on safaricom.co.ke.