

TERMS AND CONDITIONS FOR THE SAFARICOM DANDIA PROMOTION

The following terms and conditions apply to the Safaricom Dandia Promotion ("the **Promotion**") and by participating in this Promotion, you will be deemed to have read, understood and accepted the same: -

1. The Promotion

Under this Promotion, eligible subscribers will:

- (a) Receive a personalized offer of **50 Minutes for Kshs.10/= via 444** for the first 90 days or
- (b) receive a personalized offer of **500MB data bundle for Kshs. 10/= via 444** for the first 90 days, for new subscribers who join the Safaricom network during the promotional period.

2. Eligibility

This Promotion is open to all **new** Safaricom PrePay Subscribers joining the Safaricom network.

3. Promotional period

The Promotion will run for **ninety (90) days** commencing from **0000 hrs 12th December 2021** and will expire at **1159 hrs 11th March 2022** ("Promotional Period").

4. How to participate in the Promotion

- a. You will receive an SMS confirming successful registration and activation of the Safaricom SIM card, whitelisting you for two offers:
 - i. Offer 1: **50Minutes for Kshs.10 via 444** that will be valid for **three (3) hours**.
 - ii. Offer 2: **500MB for Kshs.10 via 444** that will be valid for **three (3) hours** during the Promotional Period.
- b. Dial *444#OK. You will be presented with the above offers.
- c. Select your preferred offer and proceed to pay either through your airtime or M-Pesa.
- d. You will receive a message confirming successful purchase.

5. Other terms of the Promotion

- (a) The validity of the data and minutes resources will be **three (3) hours** as indicated in clause 4 (a) above.
- (b) You can purchase the resources up to five (5) times in a day during the Promotional Period.

- (c) Upon depletion or expiry of the resources, if you continue to make calls, browse or send SMSs, you will be charged at the prevailing published rates using the airtime available on your line.
- (d) It will not be possible to make international calls using the bonus resources.
- (e) Unutilized resources will **NOT** be rolled over.
- (f) We will send you periodic notifications informing you of the balance on your bonus to enable you purchase resources.
- (g) You can check your bundle balance by sending the SMS **Bal** to **144**.

6. Privacy

(a) Definition

"Personal Information" means personal identifiable information as prescribed in the Data Protection Act which includes but is not limited to name, address, phone number, identification number, location data.

(b) Collection of information

We are required by law to collect certain personal information and are legally obligated to deny you the Promotion if such information is not availed.

Apart from the legal obligation mentioned above, we also need to collect your Personal Information for quality Promotion delivery. Please note that although this is voluntary, without such information we may not be able to provide quality Promotion.

(c) Privacy

We are committed to respecting and protecting the privacy of the information we collect from you. Our privacy statement, as updated from time to time, explains how we treat your personal information, who we share your information with, and measures taken protect your privacy when you use our Promotion. This can be found on Safaricom Data Privacy Statement. If unable to access the link or our website, please reach us on any of our customer care channels to receive a copy.

(d) Minors

When registering a minor as a subscriber, a person with parental authority may open and maintain a mobile number in their name for and on behalf of the minor. For purposes of this agreement, a person with parental authority shall include the birth parents of a minor, legal guardian or other person who can demonstrate legitimate authority over the minor's affairs.

7. General Terms of usage

- (a) You cannot transfer (*Sambaza*) Dandia resources to other subscribers.

- (b) Upon purchase, subscribers will earn Bonga Points as indicated in the published terms and conditions of the Safaricom Loyalty Program.
- (c) Safaricom Dandia resources are not for re-sale. You therefore will not resell the Bundles purchased from Safaricom without its consent. Safaricom reserves the right to withdraw this Promotion from you if you breach these terms.

8. Extension of Terms

- (a) Save as modified above, these Terms and Conditions are supplemental to and subject to the published Safaricom PrePay and PostPay Service Terms and Conditions and other Services that you may be using.
- (b) Safaricom reserves the right to amend or vary these terms and conditions or to withdraw the Promotion at any time. In any of these events, notice will be given via media advertisements (including at Safaricom's discretion on the Safaricom website www.safaricom.co.ke) and will be effective immediately or as at the date referred in such notifications.
- (c) These Terms and Conditions are available on www.safaricom.co.ke