

TERMS AND CONDITIONS FOR THE SAFARICOM HOME 500/= DISCOUNT PROMOTION

The following terms and conditions apply to the Safaricom Home 500/= discount Promotion (the “**Promotion**”) and by participating in this Promotion you will be deemed to have read, understood and accepted the same: -

1. The Promotion

This Promotion will waive Kshs. 500/= off the price of the preferred internet package for all new Safaricom Home Fibre customers.

2. Eligibility

The Service is open to all customers in a fibre-ready areas requesting for a new Safaricom Home Fibre internet connection.

3. Promotional Period

The Promotion will run for **ninety (90) days** from **0000 hours 6th December 2023** to **2359 hours 28th February 2024** (“**Promotional Period**”).

4. How to participate

Visit <https://www.safaricom.co.ke/home/ask-for-fibre/> or dial *400*2# to request for a Home Fibre connection.

5. Discounted packages available

The following packages and promotional prices are available as indicated below:

Promotional Prices						
Fibre Plan	Speed (Mbps)	Price (Kes)	Home Plus 800	Home Plus 1800	Home Plus 2700	Home Plus 4600
Bronze	10	2,499	3,299	4,299	5,199	7,099
Silver	20	3,600	4,400	5,400	6,300	8,200
Gold	40	5,799	6,599	7,599	8,499	10,399
Diamond	100	11,999	12,799	13,799	14,699	16,599

6. General Terms

The Kshs. 500/= discount will apply to all new Home Fibre customers onboarded within the Promotional Period. Thereafter, the existing prices as indicated below will be applicable:

Existing pricing						
Fibre Plan	Speed (Mbps)	Price (Kes)	Home Plus 800	Home Plus 1800	Home Plus 2700	Home Plus 4600
Bronze	10	2,999	3,799	4,799	5,699	7,599
Silver	20	4,100	4,900	5,900	6,800	8,700
Gold	40	6,299	7,099	8,099	8,999	10,899
Diamond	100	12,499	13,299	14,299	15,199	17,099

7. Privacy

(a) “**Personal Information**” means personal identifiable information as prescribed in the Data Protection Act which includes but is not limited to name, address, phone number, identification number, location data.

(b) Collection of information

We are required by law to collect certain personal information and are legally obligated to deny you the service if such information is not available.

Apart from the legal obligation mentioned above, we also need to collect your Personal Information for quality service delivery. Please note that although this is voluntary, without such information we may not be able to provide quality service.

(c) Privacy

We are committed to respecting and protecting the privacy of the information we collect from you. Our privacy statement, as updated from time to time, explains how we treat your personal information, who we share your information with and measures taken to protect your privacy when you use our Service. This can be found on [Safaricom Data Privacy Statement](#). If unable to access the link or our website please reach us on any of our customer care channels to receive a copy.

(d) Minors

When registering a minor as a subscriber, a person with parental authority may open and maintain a mobile number in their name for and on behalf of the minor. For purposes of this agreement, a person with parental authority shall include the birth parents of a minor, legal guardian or other person who can demonstrate legitimate authority over the minor's affairs.

8. General Terms

- (a) Save as modified above, these Terms and Conditions are supplemental to and subject to the published Safaricom Home Fibre and 4G Plans Service Terms and Conditions and other connected services that you may be using.
- (b) Safaricom reserves the right to amend or vary these terms and conditions or to withdraw the Promotion at any time or amend the Data Privacy Policy. In any of these events, notice will be given via SMS to the eligible subscribers and will be effective immediately or as at the date referred in such notifications.

