

TERMS AND CONDITIONS FOR THE SAFARICOM DANDIA PROMOTION

The following terms and conditions apply to the Safaricom Dandia Promotion (“the **Promotion**”) and by participating in this Promotion, you will be deemed to have read, understood and accepted the same: -

1. The Promotion

Under this Promotion, eligible subscribers will:

- (a) receive **100% bonus on recharge for the first 90 days** and
- (b) receive a **free 100MB data bundle one-off at activation**, for new subscribers who join the Safaricom network during the promotional period.
- (c) **Free Facebook** for the first 90 days via shared link.

2. Eligibility

This Promotion is open to all **new** Safaricom Subscribers joining the network.

3. Promotion period

The Promotion will run for **ninety (90) days** commencing from **0000 hrs 14th June 2022** and will expire at **1159 hrs 11th September 2022** (“**Promotional Period**”).

4. How to participate in the Promotion

- (a) You will receive an SMS confirming successful activation of the SIM card.
- (b) All new subscribers will receive three benefits upon successful registration and SIM activation.
 - 1) Benefit 1: **Free 100MB at activation** that will be valid for **twenty-four (24) hours**.
 - 2) Benefit 2: **100% Bonus on recharge for the first top up of the day of above Ksh20 and below Ksh1000** during the Promotional Period.
 - 3) Benefit 3: **Free Facebook** for the first 90 days via shared link.

When	Offer	Validity
1st Top up of the day of Ksh20 & above (Max Ksh1000)	100% Bonus Airtime	Midnight
	Free 100MB one-off at SIM activation	24 hours
	Free Facebook	90 Days

5. Other terms of the Promotion

- (a) The validity of the one-off 100MB bundle resources will be **twenty-four (24) hours**.
- (b) Validity of the 100% bonus on recharge will be **midnight** of the same day.
- (c) The bonus airtime will be used for all local calls, SMS and out of bundle browsing
- (d) The bonus airtime cannot be used to purchase data, talk time, PRS and Skiza subscriptions
- (e) Upon depletion or expiry of the Dandia bundle/resources, if you continue to make calls, browse or send SMSs, you will be charged at the prevailing published rates using the airtime available on your line.
- (f) It will not be possible to make international calls using the bonus resources.
- (g) Unutilized resources will **NOT** be rolled over.
- (h) We will send you periodic notifications informing you of the balance on your bonus to enable you purchase resources.
- (i) You can check your bonus and bundle balance by sending the SMS **Bal** to **144**.
- (j) You can access the DANDIA anytime during the Promotion Period within the validity period.

6. Privacy

(a) Definition

"Personal Information" means personal identifiable information as prescribed in the Data Protection Act which includes but is not limited to name, address, phone number, identification number, location data.

(b) Collection of information

We are required by law to collect certain personal information and are legally obligated to deny you the Promotion if such information is not available.

Apart from the legal obligation mentioned above, we also need to collect your Personal Information for quality Promotion delivery. Please note that although this is voluntary, without such information we may not be able to provide quality Promotion.

(c) Privacy

We are committed to respecting and protecting the privacy of the information we collect from you. Our privacy statement, as updated from time to time, explains how we treat your personal information, who we share your information with, and measures taken protect your privacy when you use our Promotion. This can be found on Safaricom Data Privacy Statement. If unable to access the link or our website, please reach us on any of our customer care channels to receive a copy.

(d) Minors

When registering a minor as a subscriber, a person with parental authority may open and maintain a mobile number in their name for and on behalf of the minor. For purposes of this agreement, a person with parental authority shall include the birth parents of a minor,

legal guardian or other person who can demonstrate legitimate authority over the minor's affairs.

7. General Terms of usage

- (a) You cannot transfer (*Sambaza*) Dandia resources to other subscribers.
- (b) Upon purchase, subscribers will earn Bonga Points as indicated in the published terms and conditions of the Safaricom Loyalty Program.
- (c) Safaricom Dandia resources are not for re-sale. You therefore will not resell the bonus awarded by Safaricom without its consent. Safaricom reserves the right to withdraw this Promotion from you if you breach these terms.

8. Extension of Terms

- (a) Save as modified above, these Terms and Conditions are supplemental to and subject to the published Safaricom PrePay and PostPay Service Terms and Conditions and other Services that you may be using.
- (b) Safaricom reserves the right to amend or vary these terms and conditions or to withdraw the Promotion at any time. In any of these events, notice will be given via media advertisements (including at Safaricom's discretion on the Safaricom website www.safaricom.co.ke) and will be effective immediately or as at the date referred in such notifications.
- (c) These Terms and Conditions are available on www.safaricom.co.ke