

## TERMS AND CONDITIONS FOR THE SAFARICOM ALUMNI COMMUNITY INITIATIVE

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The following terms and conditions apply to the *Safaricom Alumni Community Initiative* ("the Initiative") and by participating, you will be deemed to have read, understood, and accepted the same:

### 1. The Initiative

This is an initiative of Safaricom PLC ("Safaricom") that aims to keep communication lines open between Safaricom and its former employees ("Safaricom Alumni") for purposes including the following:

- (a) Provide Value – Provide scalable value to a diverse and global alumnus community.
- (b) Engage Alumni – Develop authentic relationships with former Safaricom employees.
- (c) Inspire Partnering – Turn alumni into advocates and translate that passion into partnering with Safaricom on various projects.

### 2. Eligibility

Membership to the Safaricom Alumni Community is open, free of charge, to all former Safaricom employees:

- (a) who were employed on permanent and pensionable basis (designated EK);
- (b) who were employed on temporary basis (designated TEMP); and
- (c) who exited Safaricom employment through mutual separation or resignation.

### 3. Commencement Date

The Initiative was launched on 1 July 2022 and will remain active until terminated at the option of Safaricom.

### 4. Membership

(a) Email Prompt from Safaricom.

- Eligible Alumni will receive an invitation email from [alumnicommunity@safaricom.co.ke](mailto:alumnicommunity@safaricom.co.ke)
- Click on the link provided in the email which will direct you to the signup page.
- Enter the required information – name, EK or TEMP number, date of joining, date of exit, email address and mobile number.
- Read and confirm acceptance of the terms and conditions and privacy policy.
- Complete signup.

(b) Webpage Signup by Individual Alumni.

- Go to <https://safaricom.co.ke/careers/alumni>

- Click on “sign up”.
- Enter the required information – name, EK or TEMP number, date of joining, date of exit, email address and mobile number.
- Read and confirm acceptance of the terms and conditions and privacy policy.
- This information will be verified by Safaricom.
- You will be contacted when verification is complete, and your account created.

## 5. Change of Terms

Safaricom reserves the right to amend or vary these terms and conditions or to withdraw them at any time. In any of these events, notice will be given to you via media advertisements (including at Safaricom’s discretion on the Safaricom PLC website [www.safaricom.co.ke](http://www.safaricom.co.ke)) and will be effective immediately or as at the date referred in such notifications.

## 6. Privacy

### (a) Definition.

“Personal Information” shall have the meaning as prescribed in the Data Protection Act which includes but is not limited to name, address, phone number, identification number, location data.

### (b) Collection of information.

Safaricom is required by law to collect certain relevant personal information and is also legally obligated to deny you access to the initiative if such relevant information is not provided.

Apart from the legal obligation mentioned above, we also need to collect your Personal Information for quality service delivery. Please note that although this is voluntary, without such information we may be unable to facilitate your access to the page.

### (c) Privacy

Safaricom is committed to respecting and protecting the privacy of the information we collect from you. Safaricom’s privacy statement, as updated from time to time, explains how we treat your personal information, who we share your information with, and measures taken to protect your privacy. This can be found on [www.safaricom.co.ke](http://www.safaricom.co.ke). If you are unable to access the link or Safaricom’s website, please reach Safaricom via HR Helpdesk on 0722004444 or [Helpdesk2@Safaricom.co.ke](mailto:Helpdesk2@Safaricom.co.ke) to receive a copy.