

TERMS AND CONDITIONS FOR THE SAFARICOM VOICE POWER HOUR PROMOTION

The following Terms and Conditions apply to the **Safaricom Voice Power Hour Promotion** ("the **Promotion**") and by participating in the Promotion you will be deemed to have read, understood and accepted the same:

1. The Promotion

Safaricom seeks to reward subscribers with an opportunity to make unlimited calls for up to **one hour** in a day upon purchasing the Voice Power Hour promotional bundle.

2. Eligibility

The Promotion is open Safaricom Prepay, Postpay and Hybrid Subscribers as defined in the eligibility clause 4.2.

3. Promotional Period

The Promotion will run for **90 days** from **midnight on 22nd July 2022 to 11:59 pm on 20th October 2022** ("Promotion Period").

4. How to Participate

4.1 Dial ***444#** from your Safaricom line or go to your MySafaricomApp and purchase the offer indicated in clause 4.2 below.

4.2 Voice Power Hour bundle

Below are the details of the bundle offer, validity and availability:

OFFERS	Offer details	Price (Ksh)	Validity	Eligibility
Power Hour	1 Hour unlimited	20	1 Hour from the time of subscription	All subscribers
Power Half-Hour*	Half hour unlimited	10	Half an hour from the time of subscription	Customer with voice spend of <200 last month

4.3 Power hour offer will be available to all individual safaricom customers, while Power Hour kadogo will be available to select group of customers based on their voice spend as indicated in clause 4.2 above.

4.4 You can buy power hour or Power half hour bundles as many times as you wish at different hours of the day.

5. Promotion Rules

(a) The validity of the resources will range from half hour to one (1) hour from the time of purchase and will be indicated at the time of purchase.

- (b) After the expiry of the resources, you will no longer be able to use the resources purchased unless you buy another power hour bundle. Any unutilized resources shall not be carried over to the next hour upon repurchase.
- (c) The resources cannot be shared to a third party (*sambaza*).
- (d) The bundles can be used for calls to any local network (both on-net and off-net).
- (e) You will have no access to the bundle when roaming or for international calls.
- (f) Subscribers will receive notification of having received the bundle and validity.
- (g) Purchase of the bundle will not be considered as spend for accumulation of Storo Bonus Targets.

6. Privacy

(a) Definition

“Personal Information” means personal identifiable information as prescribed in the Data Protection Act which includes but is not limited to name, address, phone number, identification number, location data.

(b) Collection of information

We are required by law to collect certain personal information and are legally obligated to deny you the Promotion if such information is not available.

Apart from the legal obligation mentioned above, we also need to collect your Personal Information for quality Promotion delivery. Please note that although this is voluntary, without such information we may not be able to provide quality Promotion.

(c) Privacy

We are committed to respecting and protecting the privacy of the information we collect from you. Our privacy statement, as updated from time to time, explains how we treat your personal information, who we share your information with, and measures taken protect your privacy when you use our Promotion. This can be found on Safaricom Data Privacy Statement. If unable to access the link or our website, please reach us on any of our customer care channels to receive a copy.

(d) Minors

When registering a minor as a Safaricom subscriber, a person with parental authority shall open and maintain an account in their name for and on behalf of the minor. For purposes of these Terms and Conditions, a person with parental authority shall include the birth parents of a minor, legal guardian or other person who can demonstrate legitimate authority over the minor's affairs.

7. Other Terms

- (a) All other applicable rates for use of other Safaricom services remain unchanged.
- (b) Safaricom reserves the right to amend or vary these terms and conditions or to withdraw the Promotion at any time. In any of these events, notice will be given via media advertisements

(including at Safaricom's discretion, on the Safaricom website www.safaricom.co.ke) and will be effective immediately or as at the date referred in such notifications.

(c) These terms and conditions are supplemental and subject to the standard terms and conditions for the use of the Safaricom PrePay and Post Pay services, available on www.safaricom.co.ke.